

Nuance - End of Sale & End of Life Announcement for Legacy On-Premises Solutions

Nuance earns and keeps the trust of healthcare professionals through a commitment to innovation and by delivering practical technology solutions that amplify your ability to help others. Nuance state-of-the-art cloud- and AI-based solutions are playing an increasingly significant role in helping clinicians and health systems worldwide adapt to and benefit from the accelerating modernisation of healthcare services.

As part of this evolution to improve performance and security and provide better user experiences, Nuance is today announcing a move away from legacy on-premises solutions to Nuance Dragon Medical One, our award-winning cloud-based speech recognition solution. As part of this announcement the end-of-sale and end-of-life dates for Dragon Medical Network Edition, Dragon Medical Practice Edition and Dragon Medical Direct are being announced.

From the end-of-sale date, no additional licences will be available for purchase. You can however renew your existing contracts up-to but not beyond the end-of-support / end-of-life date.

From the end-of-support date, Nuance will no longer offer maintenance and support for Dragon Medical Network Edition, Dragon Medical Practice Edition, or Dragon Medical Direct, and will not resolve any issues, including security and privacy issues, that may arise with your legacy on-premises installations. You should discontinue the use of these products before the end-of-support date. Continuing to use these products after the end-of-support date means you will be solely responsible for all issues and risks; Nuance will not be responsible for any issues beyond the end-of-support date, including security and privacy issues.

Full details of applicable dates are in the below table:

<u>Product</u>	<u>End of Sale</u>	<u>End of Support / End of Life</u>
Dragon Medical Practice Edition	September 30, 2022	September 30, 2023

Learn more here about [Nuance Dragon Medical One](#).