

CRESCENDO

Dragon Professional Anywhere Installation Guide

Dragon must be installed into the same environment as the application(s) you wish to dictate into.

If applications are installed on local machines end users should use the [ClickOnce](#) installation method which requires no special permissions. There is also an **MSI** package supplied which can be used for large scale deployment purposes with 3rd party software such as SCCM. The MSI package is not discussed in this document, and you should contact Crescendo support for usage instructions.

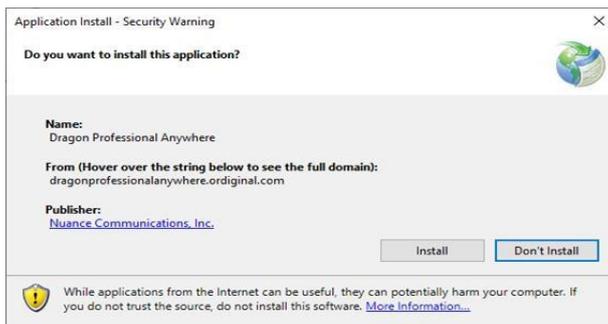
If applications are installed in a thin client environment, all information should be passed to your IT department, and they should use the [Standalone](#) installation method.

ClickOnce Installation Method (Local Installation)

1. Open the following link using Chromium Edge, the software installation requires no special permissions, but we do recommend you check with your IT team prior to installation.

https://dragonprofessionalanywhere.ordiginal.com/OneClick/Production/086/Dragon_Professional_Anywhere-Installer.application?config=https://dragonprofessionalanywhere.ordiginal.com/OneClick/Customers/086db843-aa61-4acf-9f56-35f2b966d0bb/EG1.exe.configuration

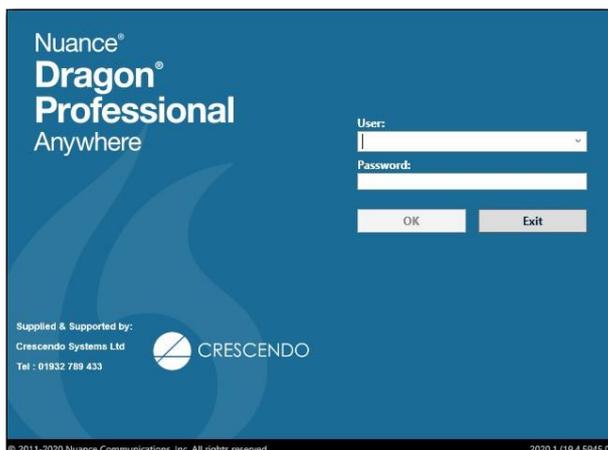
2. Click on 'Install' to begin the installation.



3. The software will be downloaded and installed.



4. Once installed successfully you will be presented with the login screen.



5. Login using the registered email address and the password provided to you in the welcome email.

Standalone Method (Thin Client: Citrix, RDS and VMware)

1. In all thin client environments, ensure high quality audio is enabled and all users can record voice.
2. Download the following package.

https://crescendosystems.com/my.sharepoint.com/:u:/g/personal/supportcentre_crescendosystems_co_uk/EduawuQR_r9NokprtIS0k54BSUG5n4L9aJiugxLbJkpdFg?e=BPFMik

3. Unblock the zip file and extract it to your local disk.
4. Create a **Nuance** folder within the **Program Files** folder on your server.
5. Copy the **Standalone** folder from within the unzipped package to the **Nuance** folder created in the previous step.
6. Rename the **Standalone** folder to **DPA**.
7. Create a shortcut to the **SoD.exe** file located within the **Nuance\DPA** folder, rename the shortcut to **Dragon Professional Anywhere** and publish the shortcut so it is available to end users.

Client Extensions for a Citrix Environment

Install the mandatory **Nuance Citrix Client Audio Extension.exe** from the following package location onto all Citrix client workstations to optimise the voice bandwidth:

Nuance Virtual Extensions\Nuance_Citrix_Audio_and_Button_Extensions_121.4.136.2138.zip\Client\Client Windows

Install the optional **philips_client_extension_setup.exe** from the following package location onto all Citrix client workstations if end users wish to use Philips SpeechMike's:

Nuance Virtual Extensions\Nuance_3rd_party_device_drivers.zip\Nuance 3rd party device drivers\Philips\hw_extensions_swt_4.4.441.29.zip

Install the optional **setup.exe** from the following package location onto all Citrix client workstations if end users wish to use Olympus RecMic's:

Nuance Virtual Extensions\Nuance_3rd_party_device_drivers.zip\Nuance 3rd party device drivers\Olympus\Citrix WTS Client VD 2.4.1.zip\ClientVD\Citrix

Client Extensions for a RDS Environment

Install the mandatory **Nuance RDS Client Audio Extension.exe** from the following package location onto all RDS client workstations to optimise the voice bandwidth:

Nuance Virtual Extensions\Nuance_RDS_Audio_and_Button_Extensions_121.4.136.2138.zip\Client

Install the optional **philips_client_extension_setup.exe** from the following package location onto all RDS client workstations if end users wish to use Philips SpeechMike's:

Nuance Virtual Extensions\Nuance_3rd_party_device_drivers.zip\Nuance 3rd party device drivers\Philips\hw_extensions_swt_4.4.441.29.zip

Install the optional **setup.exe** matching the client OS architecture (32-Bit or 64-Bit) from the following package location onto all RDS client workstations if end users wish to use Olympus RecMic's:

Nuance Virtual Extensions\Nuance_3rd_party_device_drivers.zip\Nuance 3rd party device drivers\Olympus\Citrix WTS Client VD 2.4.1.zip\ClientVD\TerminalService

Client Extensions for a VMware Environment

Install the mandatory **Nuance VMware Client Audio Extension.exe** from the following package location onto all VMware client workstations to optimise the voice bandwidth:

Nuance Virtual Extensions\Nuance_VMware_Audio_and_Button_Extensions_121.4.136.2138.zip\Client

Install the optional **philips_client_extension_setup.exe** from the following package location onto all VMware client workstations if end users wish to use Philips SpeechMike's:

Nuance Virtual Extensions\Nuance_3rd_party_device_drivers.zip\Nuance 3rd party device drivers\Philips\hw_extensions_swt_4.4.441.29.zip

If Olympus support is required, please get in touch with our support team to discuss how this is implemented.